FY 04 Strategic Plan Update

Force Health Protection(FHP) - The Main Thing

Our Mission:

Our mission is Force Health Protection.

• We promote, protect and restore the health of our Sailors and Marines, families, retired

veterans and all others entrusted to our care, anytime, anywhere.

Our Vision:

• Navy Medicine will be the provider of choice by achieving superior performance in Health

Services and Population Health.

Force Health Protection(FHP) - The Main Thing

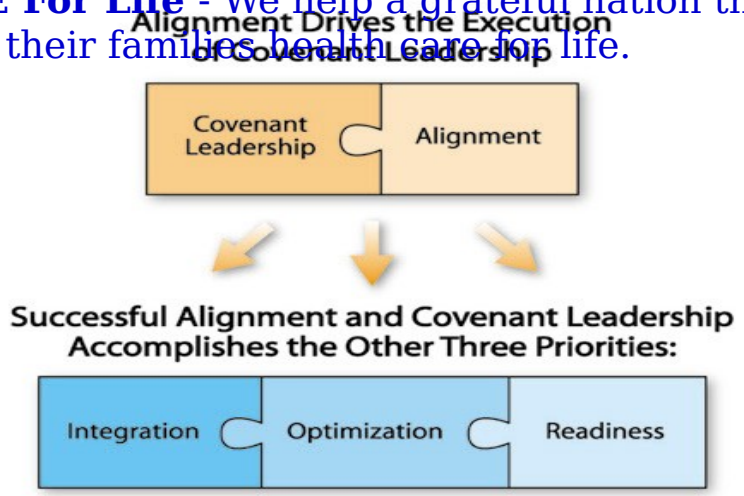
Our Guiding Principles

We believe:

- Navy's Core Values - HONOR, COURAGE, COMMITMENT - are the bedrock of Navy Medicine.
- Health to be a complete state of physical, mental, spiritual and social well being, not simply the absence of infirmity or disease.
- Force Health Protection is our expression of core values.
- Our business focus is: Readiness – Optimization – Integration (ROI).
- To achieve ROI we use sound business practices as well as the philosophy of continuous improvement in all the activities of our enterprise.
- Our people are our most important resource, and their dignity and worth are maintained through an atmosphere of service, professionalism, trust and respect.
- Education and research form the foundation of our future.
- Success is judged by our patients and customers.

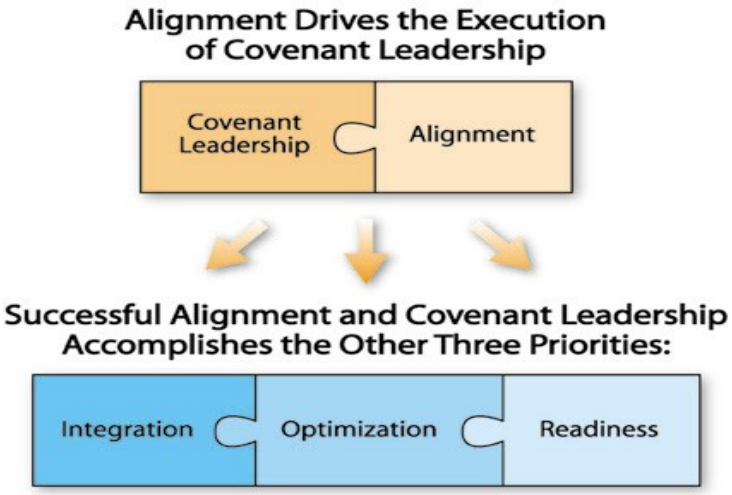
Force Health Protection(FHP) - The Main Thing

1. **Create a Healthy and Fit Force -** So that when we put a pair of muddy boots somewhere, the Sailor or Marine wearing them is physically, mentally and socially able to accomplish any mission our nation calls upon them to perform.
2. **Deploy with them to protect** - The battlefield is the “office place” of the warrior, who deserves the best possible protection from hazards that could prevent mission execution.
3. **Restore health: deployed, and at home -** If numbers 1 or 2 fail, we are with them to deliver world class care: treatment, stabilization, medical evacuation. At exactly the same time AND level of importance, we deliver care to the spouses and families at home.
4. **TRICARE For Life** - We help a grateful nation thank its retired warriors by giving them and their families health care for life.



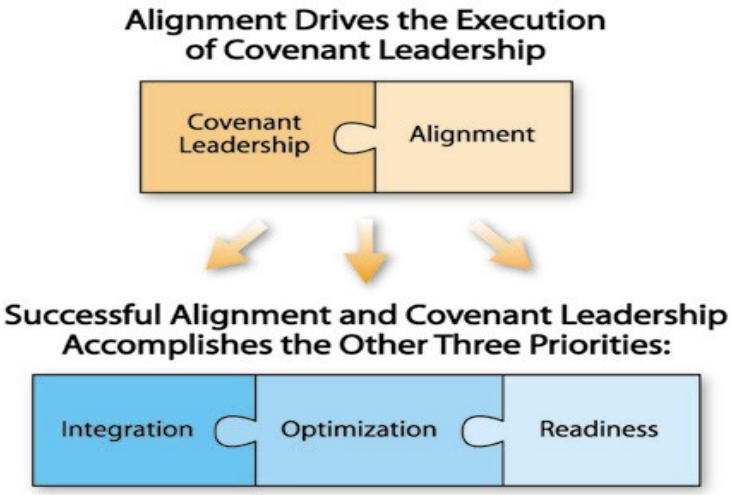
FHP Tenants are accomplished through Readiness, Optimization and Integration, supported by Alignment and Covenant Leadership

Readiness



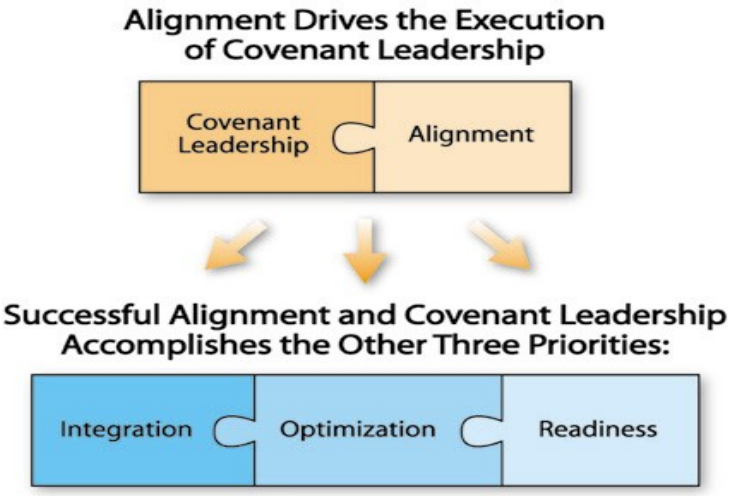
Goals	Objectives
Optimize the health and fitness of the total force	• Military personnel have current health evaluations used to improve their health • Sailors and Marines are healthy and fit • Medical dispositions are timely and appropriate • Sailors and Marines have dental health • R&D focused on enhancing readiness through research, development, testing and evaluation of products to enhance the health, safety, and performance of the force
Minimize casualties through effective prevention and surveillance	• Military personnel have required immunizations that are properly documented • Personnel monitored and protected from preventable/predictable disease and injury • R&D is focused on drugs, vaccines, etc., and surveillance/evaluation of occupational and environmental risks to prevent or minimize casualties
Maximize readiness to deliver effective casualty care anywhere, every time	• Tier one deployable platforms are ready • Active and Reserve medical department personnel are administratively ready for their contingency roles • Active and Reserve medical department personnel are trained for contingency roles • R&D is focused on improving casualty care as indicated by efforts to deliver products which improve the effectiveness of first responders and to improve the effectiveness of delayed therapy to enhance long-term survival

People



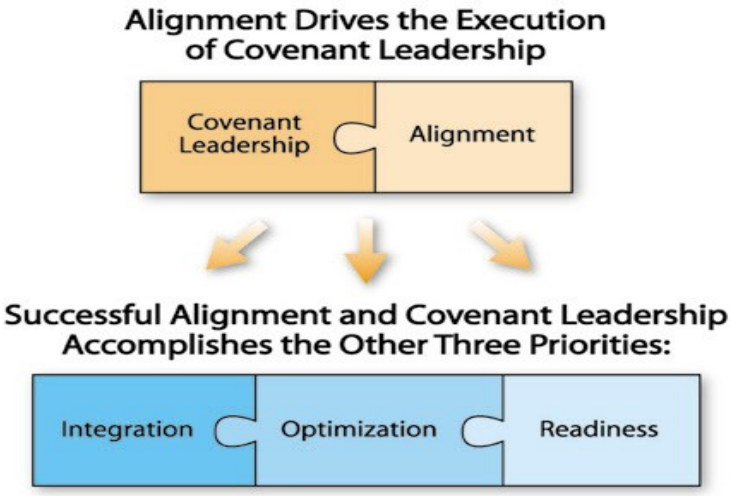
Goals	Objectives
Enhance Job Satisfaction and career development: Job satisfaction and career development are essential elements in recruiting, retention and development of a professional, career oriented Medical Department.	• Effective leadership and mentoring exists at all levels of the organization. • Our personnel embrace the mission and understand their role in accomplishing it. • Our personnel are satisfied with professional development, skill utilization and career progression. • Navy Medicine will retain and attract talented and motivated personnel
Train to Requirements: Navy Medicine aligns and trains its military, civilian and contract partners to support the Navy's mission	• All Navy Medicine billets and positions are aligned with the Navy's mission. • Navy Medical Department training is aligned with the Navy's mission and optimization of health

The Health Benefit



Goals	Objectives
Communicate the benefit and educate our customers	• Inform customers: beneficiaries will be knowledgeable about and confident in their health benefits. • Inform staff: Navy Medical Department staff will be knowledgeable emissaries for TRICARE and other DOD health services. • Prepared leadership: medical leadership will communicate information about current issues to their beneficiaries, staff and line organizations. • Informed leaders: military and civilian leadership will be knowledgeable about the health benefit and the readiness mission of the Navy Medical Department.
Provide quality preventive and restorative services	• Quality: beneficiaries will receive the highest quality health services. • Health focus: beneficiaries will receive services that are focused on improving health and avoiding illness. • Access: beneficiaries will have timely access to services, assistance, and information.
Identify and implement clinical business strategies	• Utilization and risk management: we will maintain comprehensive utilization management and risk management programs. • System wide practice guidelines: selected clinical practice guidelines will be universally implemented throughout Navy Medical Department facilities and adapted to local requirements. • Professional network: we will maintain a professional communication system to share experience, information and ideas. • We will simplify the delivery of the health benefit.

Best Business Practice



Goals	Objectives
Identify and be the benchmark for sound business practices	• Navy Medicine's consistent, complete, relevant, timely and reliable cost and workload data will be the benchmark for the MHS. • Best business practices will result in best value, indicated by increased market share, reduced cost, reduced cycle time, improved quality, increased productivity, and/or return on investment. • Best business practices will be rapidly implemented throughout Navy Medicine through a standard process. • Pursue integration and collaboration with analysis to ensure positive contribution to Navy's mission and Force Health Protection
Identify, acquire and integrate technologies that have the greatest benefit	• New technologies will be integrated within Navy Medicine through a standard process that evaluates their contribution to readiness, quality, access, interoperability, costs, and customer expectations • New technologies selected for integration in Navy Medicine are acquired and delivered according to plan. • We will "web-ify" Navy Medicine to improve health and business practices.